The success of a company's food defense program depends on the employees' and food defense staff's knowledge of safety and defense protocols and procedures. To ensure the effectiveness of the program, all employees must be trained to understand the purpose and importance of emergency readiness. This program will address terrorism, response, and workplace violence, with emphasis placed on human resources and food defense plan development. Attendees will learn the importance of a good food defense plan, the many ways to develop the plan, which elements are of vital importance to incorporate in the plan, how to test the plan, and ways to ensure your plan is available to necessary personnel in an emergency. Specifically, this course will provide discussions on the following:

- Designating the Food Defense Coordinator (FDC) at your facility
- How to select your Food Defense Management Team
- Food Defense Inspections to verify provisions of the plan
- Emergency contact information to include, including local, state, and government authorities
- Establishing a liaison between your company and local homeland security officials
- Establishing a relationship between appropriate analytical laboratories for possible assistance in investigating product tampering
- Establishing effective communication procedures for notifying law enforcement, public health officials, and first responders
- Corrective procedures for safe handling and disposal of products contaminated with chemical or biological agents
- Evacuation procedures for employees and visitors

Additionally, the following personnel related issues are discussed:

- Pre-employment screening, Drug abuse programs, Anonymous reports of dishonesty
- Social Security Number verification
- Local and national criminal history record checks
- Motor vehicle records search
- Temporary & seasonal employees
- Contractors in your facility
- Employee locker searches

Security Equipment and Technology in Practice:

- Electronic devices
- Access control systems
- CCTV video surveillance options
- Proper signage at a facility
- Lighting and fencing